



POLICY PAGE

(PLEASE READ)



**OPEN BY
APPOINTMENT ONLY
TUESDAY-SATURDAY**

GROOMING INFORMATION:

- We customize every groom to suit the needs of our clients, Full groom: bath, condition, blowout, anal gland expression, nails, full body clip, teeth brushing and scissor finish.
- We are licensed through the Department of Agriculture; this requires all of our dogs that we groom to have current proof of vaccinations (Rabies, Distemper and Parvo). The vaccinations must be administered by a licensed veterinarian and the client must provide a copy of vaccines prior to or at drop off during the appointment.
- All pricing is based upon regular pre-booked grooming maintenance: 3 wks, 6 wks, or 8wks upkeep is recommended which will be determined by owner and groomer. We do require all animals be leashed when coming in.
- LATE PICKUP FEES \$10: All dogs are required to be picked up within a half an hour after their grooming appointment and the owner has been notified. If not, the late fee will be applied at the one hour mark and every half an hour after, this is do to limited kennel space.

FAQ'S:

- What happens if I show up late for my pickup because of traffic?
 - You will be required to pay a late fee due to limited kennel space.
- What if I miss my 6 week appointment and wait until week 12 to groom my fur baby?
 - It is vital that your animals be groomed on a regular basis to prevent long term health issues for your animal. It also may change the type of groom you are used to seeing/paying and prices will be determined after the groom.
- Can I text or email to set up an appointment?
 - We do require any new client or past client to call in to schedule an appointment: (563) 289-2247.

Prices are subject to change at the discretion of the groomer

Additional fees may apply at the end of the groom